



WebStupet Management, LLC
Email: Support@WebStupet.com
Phone: 316-247-2287
www.WebStupet.Com

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Webmail

This article describes how WebStupet Clients access their email over the Internet. After reading this article you will know where to access your email and how to change your password. If you primarily use an email client to access your email you must still use webmail to change your password.

Accessing Webmail

1. Use your web browser to navigate to <https://mail.ionos.com/>
2. Input the email address and password and click login. If you have forgotten your password please follow our password recovery procedures at <https://help.webstupet.com/assets/files/Recover%20Password.pdf>

A screenshot of a webmail login interface. The title "Webmail Login" is at the top. Below it are two input fields: "E-mail Address" with a person icon and "Password" with a lock icon. A blue "Login" button is at the bottom.

Webmail Login

E-mail Address

Password

Login

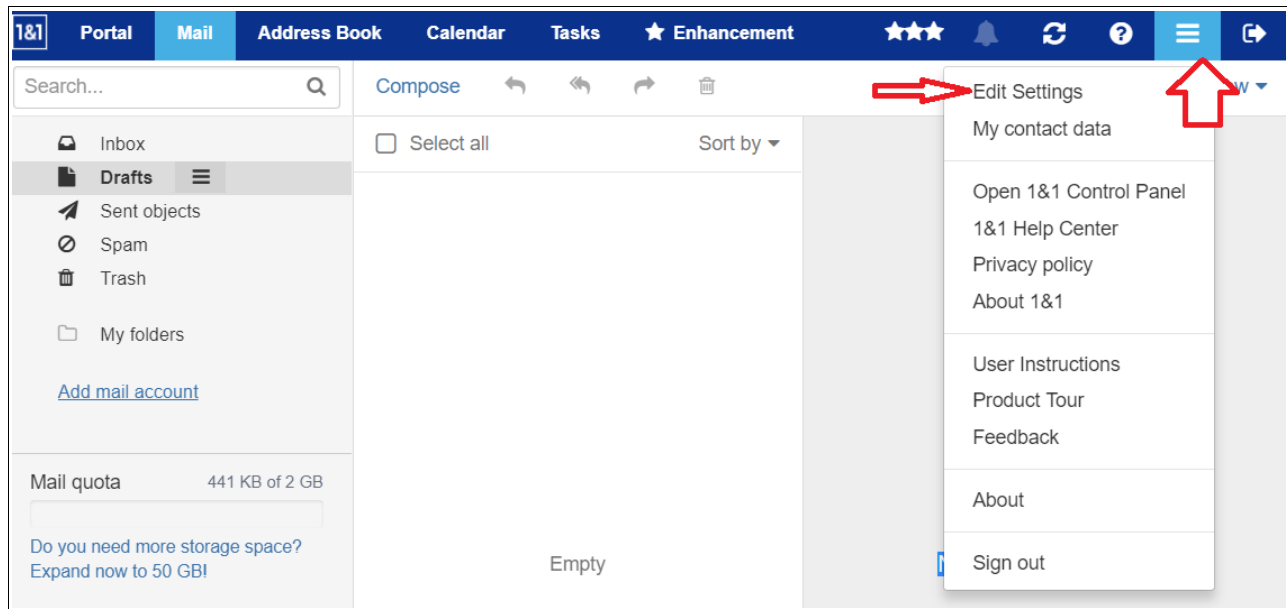
3. Sometimes you may see promotional items from 1and1. If you select these services, you will incur additional charges. If you do want the additional services, we'd rather you contact support@webstupet.com for a quote.

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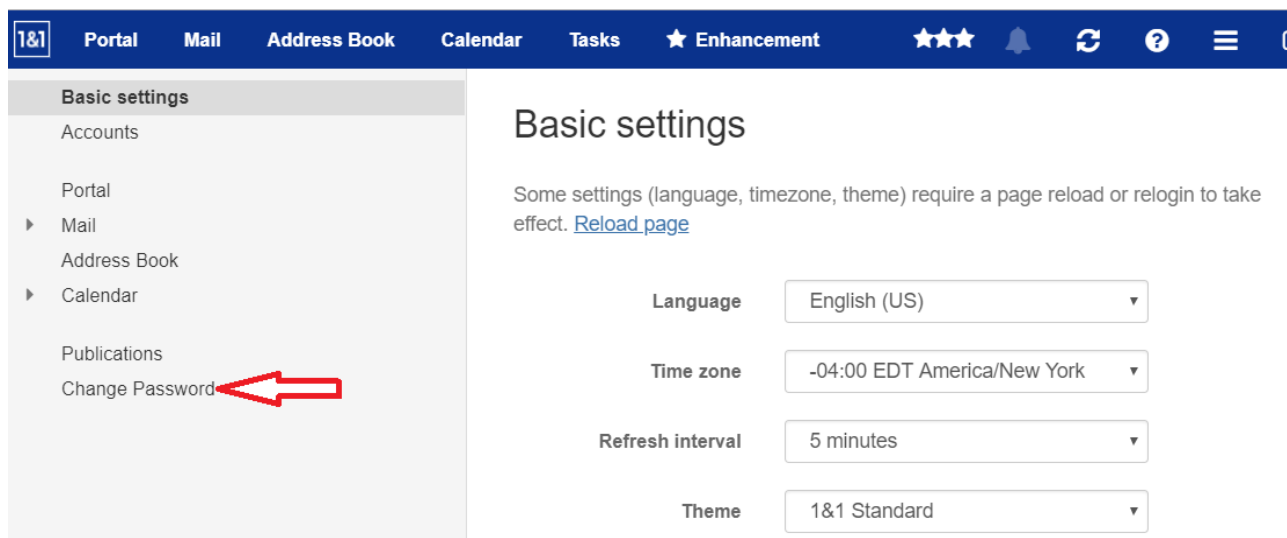
The screenshot displays a webmail interface with a sidebar on the left and a main content area on the right. The sidebar includes folders: **Inbox**, **Drafts**, **Sent objects**, **Spam**, **Trash**, and **My folders**, along with a link to [Add mail account](#). The main content area shows a list of emails with checkboxes for selection and a 'Sort by' dropdown. The first email is selected and dated 'Yesterday'. Below the email list, a red-bordered box highlights a 'Mail quota' notification: '467 KB of 2 GB' and a prompt to 'Expand now to 50 GB!'. At the bottom of this box is a button that says 'Start your free trial!'. A navigation arrow is visible at the bottom left of the interface.

Change Your Password

1. Log onto your account using webmail.
2. Click the hamburger menu and select edit settings.



3. On the settings screen select change password.



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4. On the change password screen input your current password, password, and repeat password. Then click the “Change Password” button.

1&1 Portal Mail Address Book Calendar Tasks ★ Enhancement

Basic settings
Accounts

Portal
▶ Mail
Address Book
▶ Calendar

Publications
Change Password

Change Password

Set a new password. **Important:** Please log in anew afterwards.

E-mail
support@webstupet.com

Old password
Current password

Password
Enter new password

Repeat password
Repeat new password

Change Password